



QUALITY POLICY

**PERFECT TEAMWORK TO PROVIDE HIGH QUALITY
PRODUCTS AND SERVICES TO OUR VALUABLE
CUSTOMERS AS PER THEIR REQUIREMENTS ON
TIME, EVERY TIME**

OBJECTIVES

- *Quality checking at every stage.*
- *To become Zero complaint organization on our services.*
- *Immediate action upon customer complaints within 24 hours.*
- *To create and maintain a culture of quality within the group.*
- *To ensure that all our employees are trained in quality assurance and that this training is ongoing at all levels.*
- *To meet all legal requirements.*
- *To provide the resources necessary to achieve the required level of quality.*
- *To provide documentary evidence of all quality control measures.*
- *To continually review, improve and implement quality control and best practice procedures.*
- *To seek feedback from our clients as to the level of quality delivered.*

General Manager _____

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke, positioned to the right of the signature line.